



N I G E R I A



“ FOOD, MEDICINE, EVERYTHING IS 3
TIMES MORE EXPENSIVE BUT
SALARIES HAVEN'T INCREASED”



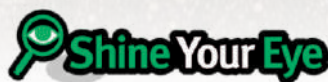
**2017: ACTIVE CITIZENS,
BUILDING DEMOCRACY**



“

Getting involved is the only solution. You don't have to like politics, you have to get involved.
- Donatus Okonkwo

”



Promoting Citizen Engagement, Good Governance & Public Accountability in Nigeria

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Executive Director's Notes

We celebrated our 5th anniversary in 2015 by launching the **Office of the Citizen** campaign to educate Nigerians on their rights and responsibilities.

The **highest political office** in Nigeria is the Office of the President, but the Office of the Citizen is the **highest office** across board. It is clear that until Nigerians understand their rights and responsibilities and use that knowledge to hold government accountable, our society will continue to be unjust.

We started the year on the streets of Lagos, Abuja and 6 other cities as we said with **One Voice - Enough is Enough!!!** An unplanned protest by a fluke Instagram post by 2Baba started a series of events that quickly went out of our control. Nigerians were tired and they wanted the government to hear them. Even though 2Baba pulled out of the February 6th protest due to security reasons, we got a response from Acting President Yemi Osinbajo who said, "we hear you loud and clear!" Unfortunately, the issues we raised are still unresolved which means we must continue to demand that our government serve its citizens.

Media is still a key asset for educating our audience. This year, we increased our radio footprint from **4 to 10 stations**, with the ultimate goal of having an OOTC radio program in all 36 states firmly in view. Our newspaper partnerships with **weekly infographs** continue to make complex issues simple. A very exciting milestone for us was translating a simplified version of the **Constitution into Igbo, Hausa & Yoruba**. We plan to further strip these versions to the most essential elements of the Constitution that a citizen needs to know and disseminate widely.

A major win for us this year was the National Assembly making its **budget public after 7 years** of collective

advocacy. One of the roles of the legislature is to keep the executive accountable and the irony in hiding its budget was clearly lost on them. It's now October and they are yet to make the 2018 budget public. We hope we are not back to square one!

Taking **action, educating** citizens and **showcasing** ideas and success stories provide a good framework for our work. However, our outcomes this year clearly show that citizens grossly underestimate how bad governance undermines their access to qualitative livelihood.

On a personal level, I was hit by a car while crossing the road in April which took me out of commission for about 5 months. I am grateful that I had access to decent healthcare in Lagos, though I went to the UK for a follow-up because of the potential effects of landing on my head. I am especially grateful to my team, ably led by Adeolu Adekola, who keep the ship sailing in my absence.

There's a lot of work to be done and we are committed to doing all we can to educate Nigerians on their rights and responsibilities so we can collectively build the Nigeria of our dreams.

On behalf of the EiE Team, I thank all of our partners and funders for making our work possible. As always, we are open to your feedback on how we can leverage our resources better to do more.

***Yemi Adamolekun (Ms)**

Executive Director

October 2018

Who We Are



Enough is Enough Nigeria (EiE) is a network of individuals and organizations committed to instituting a culture of good governance and public accountability in Nigeria through active citizenship. We are non-partisan.

EiE executes its programs through its partner organizations across the country. It started formal operations in **January 2011**; was registered as an NGO on **July 5, 2012** and funded from grants and donations (cash and in kind).

EiE's **#RSVP** - Register|Select|Vote|Protect - is a key voter education campaign.

EiE has chosen technology as its tool of choice because it is less expensive, uncensored and it has the potential to positively influence Nigeria's largest voting demographic - those between 18-35.

EiE was an integral part of the **#OccupyNigeria** movement in 2012 and is currently championing the **#OfficeOfTheCitizen** and **#OpenNASS** campaigns.

'Office of the Citizen' was launched during EiE's 5th anniversary in 2015. It is a belief that places citizens at the **heart** of governance and we believe that the *Office of the Citizen* is the **HIGHEST** office in the land.

EiE educates citizens about their rights, roles and responsibilities to empower them in demanding accountability and transparency in governance and from government officials. We leverage heavily on technology and the media - digital and radio.



EiE At a Glance



EDUCATE

- Online Engagement
- Radio & TV
- Brochures & Articles
- TownHalls with Partners
- www.shineyoureye.org



SHOWCASE

- State Governance Index and Awards
- State of the Nation Report
- Events e.g. Social Media Week (#SMWLagos)



ACTION

- Protests
- Help citizens get justice
- Tech Tools e.g. ReVoDa
- Campaigns: #OpenNASS, #RSVP

How can **YOU** support us?

JOIN US

To promote good governance and accountability by:

1. Supporting causes and engaging others through EiE's social media platforms.
2. Being involved in your community
3. Participating in protests and signing petitions.

DONATE

1. One-off gifts
2. Periodic donations as an EiE Enabler

To deliver on our programs, we are building a network of 2,000 people who can commit to donate at least N1,000 to EiE every month.

3. In-kind: media airtime, consulting services, fuel e.t.c.

CHANNELS TO DONATE

1. Bank
Access Bank
0694896369
The EiE Project Ltd/GTE
2. Online
www.eie.ng/donate

VOLUNTEER

1. Model the 'Office of the Citizen' in your own space.
2. Help educate members of your community - we provide information & printed materials.
3. Serve at any of our events.
4. Help with one-off projects e.g. research
5. Help with fundraising!
Sign up here: www.eie.ng/volunteer

2017 HIGHLIGHTS



EDUCATE

10 

Live on 10 radio stations in Lagos (2), Abeokuta, Ibadan, Anambra, Lokoja, Owerri, Gombe, Kano, Abuja & Calabar. **252 episodes of #OfficeOfTheCitizen & 48 episodes of No Wahala Monday.**

35 

Infographs published in Thisday, Daily Trust & Punch newspapers and shared online.

190,000+ 

Online followership of over 190,000 across Facebook, Twitter and Instagram.

90 

Blogposts & Weekly Reviews were published on www.shineyoureye.org.

8,000+ 

Educated 8,000+ Nigerians on the ongoing **INEC Continuous Voters Registration** exercise using IEC materials.



Citizens' Roundtable on corruption allegations in the **Nigeria National Petroleum Corporation (NNPC).**

Partner: **budgiti**

5,000+ 

IEC materials on #OpenNASS and contact details of the National Assembly members shared at various fora.

2 

Co-hosted 2 editions of 'The Crux' aired live on Channels TV with **focus on the power sector and the aviation sector.**

3 

Constitution 101: Completed translation of simplified constitution into **3 languages - Hausa, Igbo & Yoruba.**

2 

Co-hosted 2 townhall meetings hosted on Ikeja DISCO. The first held in Magboro Community and the second held in Ogba.

9,000+ 

Office of the Citizen and Legislative Passports distributed at various fora in **4 states and the FCT.**

2 

Attended 2 international events.



SHOWCASE

**SOCIAL
MEDIA
WEEK**

LAGOS

We have provided thought leadership connecting Citizens, Government & Technology **consistently for 5 years.**

6 events in 1 day

Interacted with:

495



physical attendees

4m+



accounts online

Funded by:



STRENGTHENING ADVOCACY
AND CIVIC ENGAGEMENT



#OfficeOfTheCitizen <hackathon 2.0/>

Mobile developers, web designers & social entrepreneurs contributed to developing a platform to improve citizen engagement.

96



physical attendees



166,000

accounts online

— Partners —



Funded by:



STRENGTHENING ADVOCACY
AND CIVIC ENGAGEMENT

PARTY POLITICS 101 #NIGERIAPOST2019 THE GOOD, BAD & UGLY



3 political aspirants

(Governorship, Federal House of Representatives, State House of Assembly)

Interacted with:

107



physical attendees

1.5m+



accounts online

Partner:



www.2019.ynaija.com



ACTION

8 #RSVP Events



Engaged **citizens to use ReVoDa to report happenings** during the Osun West Senatorial election, Lagos and Kwara local government elections.



Joined Nigeria Civil Society Situation Room to **observe Anambra governorship election**.



Co-hosted Anambra governorship debate with Channels TV, Policy & Legal Advocacy Centre (PLAC) and National Democratic Institute (NDI).



Co-hosted #LagosLGDecides discourse among chairmanship and councillorship candidates with Transition Monitoring Group (TMG) and Women Advocates Research and Documentation Centre (WARDC).



International Observer for 2017 Kenyan presidential election.



23,900+ Signatures

23,900+ signatures gathered offline, online and on the hotline for the **#OpenNASS petition over 1 year**.



#OpenNASS Datathon

- Citizens brainstormed to **reduce the National Assembly's budget from ₦125bn to ₦55bn budget**.
- Press release and memo with details of lean budget sent to Acting President, Prof. Yemi Osinbajo and the National Assembly.

Partner: **budgeti**



Lawsuits

- Joined SERAP as **co-applicant on suit to compel the National Assembly's leadership to account for ₦500billion**.
- Partnered with Paradigm Initiative, BudGIT & Media Rights Agenda on lawsuit on the **NGO Regulatory Commission Bill**.
- 2 class action lawsuits on **inflated estimated billings** by Ikeja & Eko DISCO and **unlawful deduction of stamp duties by banks**.



- Convened **#OneVoice protest** on February 6th to express the **displeasure of Nigerians on the state of the country**.
- The protest held in 6 states and the FCT and London.



Victory for the Office of The Citizen

- After **4 years** of continuous advocacy demanding an **#OpenNASS**, the **National Assembly finally made public details of its 2017 budget for the first time in 7 years**.
- EiE **won a lawsuit** against Obafemi Awolowo University, Ile-Ife for **failure to respond to FoI request sent to the institution on its finances**.
- Amplified the voices of Surulere and Agege residents for action from Ikeja DISCO and got results.
- Engaged Ogun State Government (by encouraging citizens to ask questions) against wasting government funds**. The plan to send delegates to congratulate Anthony Joshua in the United Kingdom on his world heavyweight victory was consequently dropped.



5 Volunteer Days

Hosted 5 Volunteer Days which focused on:

- #OpenNASS: Mobilizing citizens to engage their representatives** and call the **#OpenNASS mobile hotline petition**.
- Distribution of flyers containing details of INEC Continuous Voters' Registration (CVR) and **engaging people that have not registered to register in Lagos & Ogun State**.
- Revamping our volunteers' network and updating our volunteers' database.



17 FOI Requests

17 Freedom of Information requests submitted. Only **5 responses** received.



75 Stakeholder Meetings

Participated in meetings on **governance & development issues**.

#OpenNASS AND THE REST OF US



#OpenNASS (www.opennass.ng) is a campaign championed by EiE and BudgIT since 2013 (started as **#OurNASS**) with 5 goals demanding an open, transparent and accountable National Assembly. In partnership with **Viamo** (formerly Voto Mobile) and with funding from **Omidyar Network** in 2016, the project has relied strongly on getting citizens to sign petitions online and via the toll-free hotline 55052.

After 7 years of collective advocacy, and one year of sustained amplification of the lack of transparency in its budget leveraging the hotline launched at the end of 2016, the public disclosure of the **NASS budget finally came with the passage of the 2017 Appropriation Bill by the lawmakers on Thursday May 11, 2017.**

While the published budget was a 'win' for the #OpenNASS campaign, there were obvious gaps in the details provided and we leveraged on this online to start conversations around the actual figures members of the National Assembly receive as salaries and allowances. We also hosted a **'Datathon'** with BudgIT where citizens reviewed the budget and recommend a more pragmatic budget for their lawmakers. This was compiled and sent to the National Assembly's leadership and the Presidency; published in newspapers and shared online. We have consistently interrogated these issues and educated citizens on their role in scaling up the demand side of governance to receive effective supply in representation.

For us, the demand for transparency in the affairs of the National Assembly remains critical in entrenching a system that allows constituents to engage their representatives as the legislature has oversight function over the executive.

The next campaign goal is for the National Assembly to adopt **e-voting, so constituents can track how they vote on issues.** This campaign has been driven by our partnerships with six CSOs in Nigeria's 6 geo-political zones. Centre for Information Technology and Development (CiTAD) in Kano; Laima Foundation in Gombe; Participation Initiative for Behavioural Change in Development (PIBCID) in Kogi; ProjektHope in Oyo; Afterschool Centre for Career Development (ACCD) in Cross River; Development Dynamics in Imo; and Anambra Civil Society Network (ANCSONET) later replaced by Justice Development and Peace Commission (JDPC Awka) in Anambra. It was important

to leverage on these partnerships and use location specific knowledge and ways of engagement to help constituents connect the dots of how #OpenNASS will ultimately translate into a better community.

Working with our partners and other organisations who are supporters of EiE's work, we successfully distributed over **15,000 copies** of IECs in English and Hausa - fliers, calendars and the legislative passports which provide essential information on the roles of the National Assembly and the legitimate salaries and allowances of its members.

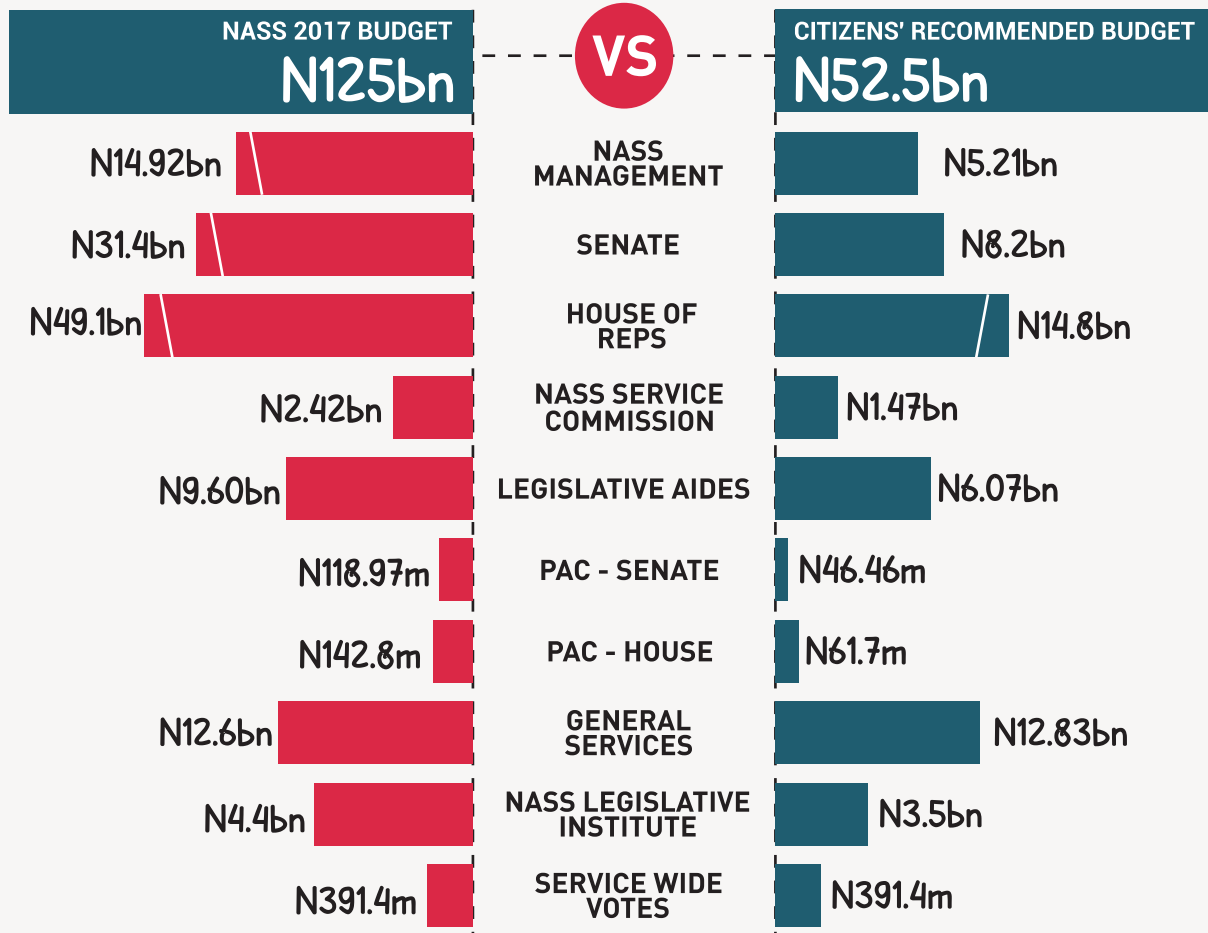
3 video skits on the #OpenNASS campaign were produced and transliterated into the 3 major languages - Hausa, Igbo & Yoruba - and used to engage on social media and television. The mobile petition on e-voting garnered **15,752 signatures** in 2017. We remain optimistic that #OpenNASS will continue to ensure matters of accountability in the hallowed chambers are not trivialized.



15,752
Signatures

15,752 signatures gathered offline, online and on the hotline for the **#OpenNASS petition in 1 year.**

NASS 2017 BUDGET VS CITIZENS' RECOMMENDED BUDGET



1 In response to the publication of the National Assembly Budget, BudgIT and EiENigeria invited citizens to the "#OpenNASS Datathon" on May 20, 2017 with the objective of developing a lean and effective budget for the National Assembly as a standard for Nigeria to reduce the cost of governance.

2 After rigorous review, the citizens proposed the reduction of the 2017 National Assembly Budget from the approved One Hundred and Twenty-Five Billion Naira (₦125,000,000,000) to a leaner sum of Fifty-Two Billion, Eighty-Five Million, Three Hundred and Seventy Thousand, Seven Hundred and Fifty Naira (₦52,085,370,750). In reaching the final sum in the proposed budget, participants took into account all overhead costs, maintenance costs, personnel, research costs and all the line items contained in the 2017 National Assembly Budget.

#OpenNASS



info@eienigeria.org

EiENigeria

@EiENigeria

info@yourbudget.com

BudgITng

@BudgITng



#RSVP: RACE TO 2019 IN PERSPECTIVE



The Independent National Electoral Commission (INEC) commenced Continuous Voters Registration (CVR) for the 2019 general elections on April 27th which triggered the **Register** component of **#RSVP**. EiE supplied relevant information for different groups of voters –

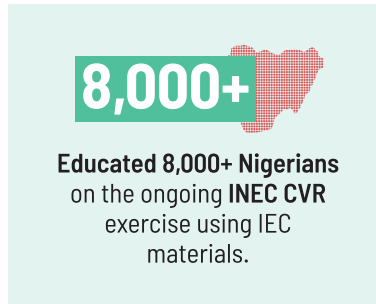
- (a) 1st time voters (turned 18 after 2015 or unable to register in the past);
- (b) replace damaged or lost cards and
- (c) transfer voting record from a previous location to a new location where they now reside or would prefer to vote.

Our **Volunteer Day** activities were focused on distributing fliers on the CVR process and engaging citizens in Lagos and Ogun States. 3 higher institutions in Lagos State were visited (University of Lagos, Yaba College of Technology and Lagos State University) and 2 local government areas in Ogun State (Abeokuta

South and Abeokuta North LGAs) had activities to mobilize citizens to be aware of the locations.

Citizens consistently complained that the CVR process being difficult as registering at local governments instead of the polling unit (PU) was expensive because of distance and time consuming due to the long queues. INEC officials were also accused of demanding for monies to register citizens and pay for materials like paper & ink that the Commission had already provided. In partnership with Connected

Development(CODE) & YIAGA Africa, we reached out to the leadership of INEC in December for a **roundtable discussion** to share lessons from elections in Ghana, Kenya and the US, offering our support in building voter confidence in the process leading up to 2019.



National Commissioners, INEC Chairman and the delegation from EiE, CODE & YIAGA.

Debates

EiE co-hosted **Anambra Governorship Debate** with Channels TV, Policy Legal Advocacy Centre (PLAC) and National Democratic Institute (NDI). We also co-hosted **#LagosLGDecides**, a discourse among chairmanship and councillorship candidates in Lagos State. This was our first local government debate engagement, making EiE the only CSO in Nigeria that has consistently promoted a culture of debate at the 3 levels of government. Since 2011, we have funded, hosted or co-hosted **14 debates**. From the first youth-focused Presidential Debate in 2011, EiE has led the conversation about the importance of debates in the electoral process. In recognition of EiE's work on debates and to help us in improving outcomes in future



Fourteen Debates

funded, hosted or co-hosted since 2011.

debates, NDI invited EiE's Executive Director, 'Yemi Adamolekun to attend the **final Presidential Debate organized by the Commission on Presidential Debates (CPD)** on October 19th in Las Vegas, USA. With our partner Channels TV, represented by its Chairman, Mr John Momoh, we joined debate organisers from 27 other countries to participate in a series of workshops. Other participants included debate organisers from Ghana, Kenya, Nepal, Brazil, Lebanon and Jamaica. EiE also made a submission to the Senate during its public hearing on the proposed bill establishing the **Nigerian Political Parties Debate**

Commission. Our submission correlated with that of INEC stating, *'a commission run and funded by the government can NOT host a non-partisan debate and the Senate should legislate the need for debates, NOT the hosting process.'*



(L-R) Osita Chidoka, United Progressive Party (UPP); Godwin Ezemo, Progressive People's Alliance (PPA); Oseloka Obaze, People's Democratic Party (PDP); Willie Obiano, All Progressive Grand Alliance (APGA); Tony Nwoye All Progressive Congress (APC) debating at the Anambra State Governorship Debate 2017.

Party Politics 101

Our **Party Politics** event in partnership with YNaija in August started the conversation about the importance of young people joining political parties to influence the election / selection of candidates.

The panelists – **Ayisha Osori, Bobo Omotayo and Akinnola Akinyinka**, shared their varying experiences in two political parties. A key point from their experiences was that the crafting of campaign messaging was key to the heart of any campaign as it connects the electorate to the elected. They also posited that while money is crucial in Nigerian political parties, it is not all that is required to eventually win. The panelists also agreed on the importance of having a strong campaign team.

The conversation – ably moderated by social commentator **Feyi Fawehinmi**, involved an engaged online audience with the hashtag – **#NigeriaPost2019**. The panelists and the moderator admonished the physical and online audience to get involved in party politics – at least by first being a card-carrying member of a party. Their justification for this was that for young people to change the system, they need to first massively inject themselves into the system before being able to dilute it to turn things around in

the direction they desire.

While EiE has focused on encouraging citizens to register; select credible candidates; vote and protect their votes on election day through the four-year election cycle, we realise the importance of improving the quality of candidates that they can choose from. As such, we will develop programs to help young Nigerians engage the dynamics of political parties in Nigeria.

ReVoDa

ReVoDa is our mobile app that allows citizens to report incidents and results on election day. Citizens used ReVoDa to report happenings during the **Osun West Senatorial election, Lagos and Kwara State local government elections**. We joined Nigeria Civil Society Situation Room to **observe the Anambra governorship election**. We will continue to mobilize in this way so that citizens start to own the process of observing elections and using the channels provided to escalate issues so that corrective actions can be taken. This will gradually ensure the election day process becomes more transparent while CSOs can focus on other areas. EiE's Executive Director 'Yemi Adamolekun also served as an **international observer** for the 2017 Kenyan presidential election.



Feyi Fawehinmi, Ayisha Osori, Akinyinka Akinnola & Bobo Omotayo at Party Politics 101.

STRENGTHENING THE OFFICE OF THE CITIZEN VIA MEDIA AND TECHNOLOGY

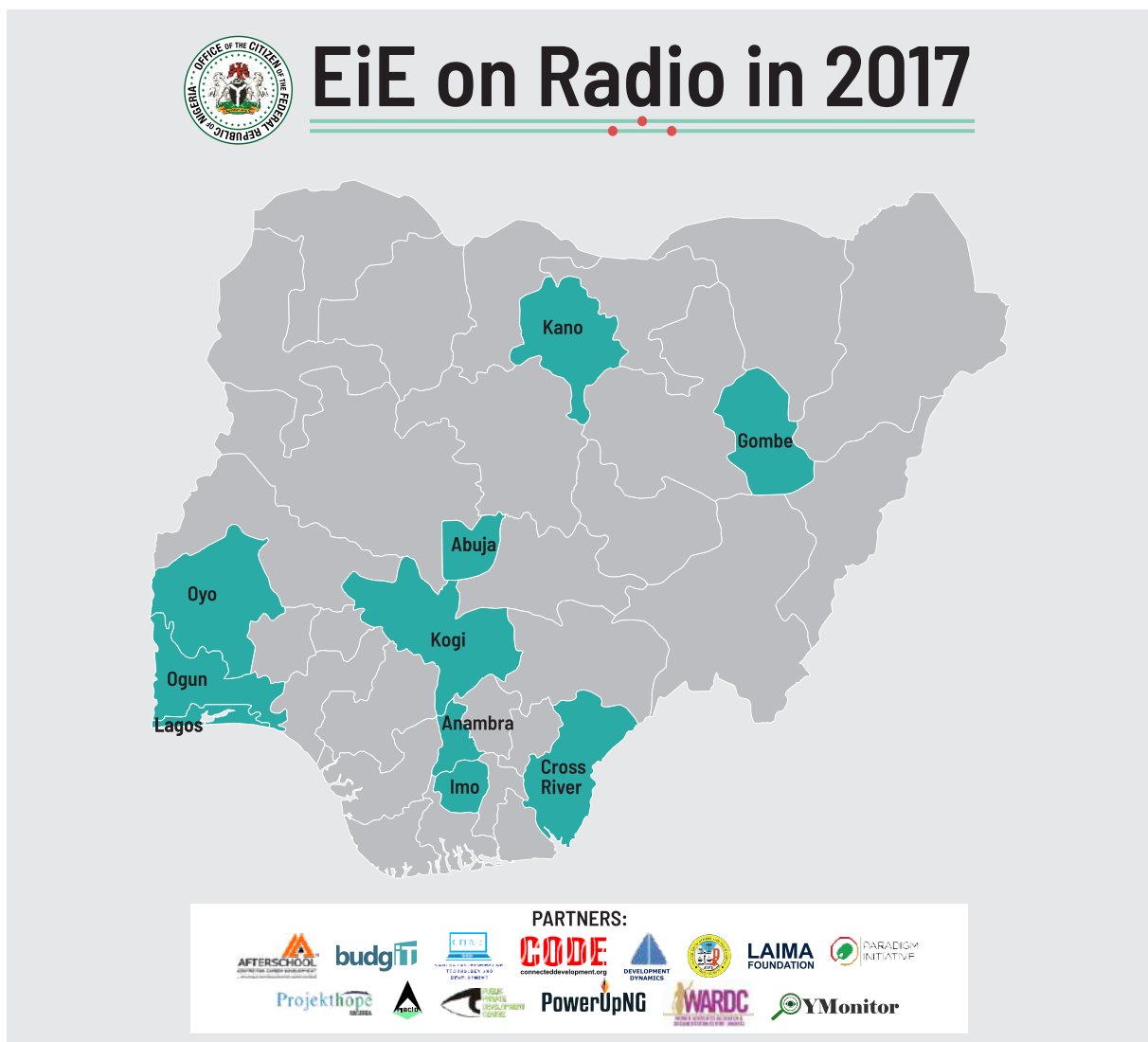


The **highest** office in the land, the **#OfficeOfTheCitizen** witnessed many victories in 2017!

EiE's Office of the Citizen radio programs were **252 episodes on 10 radio stations in 9 states and the FCT**. Feedback has been impressive with citizens being engaged on matters they should act on in their states and when the need arises, nationally. Although we scaled down on the radio stations to 7 by the end of the year because of a review with the radio partners, we are confident we will double and grow in the coming year for more impact. Our radio journey started in 2014

through **#NoWahalaMonday** on Top Radio (**48 episodes in 2017**).

Media remains critical to EiE's work and we continued to leverage on partnerships for sustainability. Our media engagement was not limited to radio alone. We **consistently published infographs** in newspapers and our social media channels to help citizens connect the dots and see a bigger picture. We partnered with Daria Media and Channels TV to co-produce **3 live television townhall discussions** (The Crux) on the power and aviation sectors with key players and stakeholders providing insights on ways to improve the sectors.



SOCIAL MEDIA WEEK

LAGOS

With funding for the 2nd year running from USAID's Strengthening Advocacy and Civic Engagement (SACE) project, EiE's activities at **Social Media Week 2017 Let's Talk Governance!** also centred on #OfficeOfTheCitizen. **This was the 5th year anniversary of #SMWLagos and EiE has featured in all editions.** For the 5th year, we owned and dominated the space during the 'Governance Day' conversations and created a forum for citizens to engage with government officials on varying issues providing real-time feedback. We engaged mobile developers, web designers and social entrepreneurs to develop the *Office of the Citizen* mobile application in a hackathon for 3 days prior to the start of the weeklong event. **OOTC Hack 2.0** was a follow-up of the 1st version done in 2015. With our partners (BudgIT, CcHub and Paradigm Initiative), participants came up with a solution that is currently being built out and will be launched in 2018. On 'Governance Day' during

#SMW2017, EiE hosted **6 events / activities with the Governor of Kaduna State making an appearance.**

Visible successes were recorded in our *Office of the Citizen* engagements and some needed the extra push of instituting lawsuits. An example is the lawsuit EiE won against Obafemi Awolowo University, Ile-Ife for failure to respond to the FoI request sent to the institution. Even though the FoI Act has been passed into law, ministries, departments, agencies of government and other institutions have continued to ignore it. In 2017, we submitted 17 Freedom of Information requests but only 5 responses were received. We also leveraged on engaging citizens on our 20,000+ database by sending targeted messages for action. A case study was engaging citizens in Ogun State to ask questions about planned expenditure. **This led the Ogun State Government to call off its plan to send delegates to congratulate Anthony Joshua** in the United Kingdom for winning the World Boxing Association (WBA) Super Title.



Governor of Kaduna State, Nasir El-Rufai, engaging citizens on an auxiliary session moderated by Tolu Adeleru-Balogun at our Social Media Week Lagos event.

PAYING FOR DARKNESS? MAKING A CASE FOR BETTER SERVICE DELIVERY IN THE POWER SECTOR





Co-hosted **2 townhall meetings on Ikeja DISCO**. -
Magboro Community, Ogun and
Ogba, Lagos

Since 2014, EiE has gradually made in-roads to shed more light on the power sector which is quite technical and complicated since the completion of the privatization and unbundling of PHCN assets handed over to investors on November 1, 2013 at a price of \$3 billion. PHCN's assets were divided into 11 DISCOs (distribution companies), 6 GENCOs (generating companies) and the Transmission Company of Nigeria (TCN) which was not privatized. While the generation and transmission part of the electricity value chain continues to grapple with issues, the DISCOs have fed on the ignorance of citizens and used the estimated billing method to exploit consumers in a manner that led to public outcry.

In 2016, our success with the Araromi – Mende community in Maryland, Lagos led us to amplify our work in the sector by educating consumers about their rights as contained in the Electric Power Sector Reform (EPSR) Act, 2005. The televised townhall discussion around the issues consumers face also spurred us on to engage citizens through the channels available in addressing the metering problem which is responsible for the estimated billing consumers groan about. In 2017, in partnership with PowerUp NG, we co-hosted 2 townhall meetings focused on resolving perennial issues faced by communities. The first was held in the **Magboro community** (Ogun State) who had not been connected to the grid by Ibadan Distribution Company (IBEDC) and the other focused on consumers under the Ikeja Electric Distribution Company (IKEDC/Ikeja DISCO) who had complaints that had not been resolved. In addition to this, we amplified the voices of **Surulere and Agege residents** for action from Ikeja DISCO and they engaged the communities.

EiE was invited as a discussant in several sector related conversations in recognition of our work i.e. Stakeholders' Meeting on Electricity and its Regulation in Nigeria organised by the Wole Soyinka Centre for Investigative Journalism (WSCIJ); Exchange and Joint Planning Meeting of Partners Working on Power and Energy organised by the Heinrich Boll Foundation; DISCOS Head of Customer Care Workshop and Electricity Policy Education Workshop both organised by Association of Nigerian Electricity Distributors (ANED). We reiterated our position to continue to empower consumers with the right process they need to follow while the DISCOs must fast track the process of metering which faced a major obstacle in 2017 due to the economic recession and high foreign exchange rate.

Lawsuits

Class action lawsuit on inflated estimated billings against Ikeja & Eko DISCO.

There is no doubt that the DISCOs have challenges they grapple with just like every business in Nigeria, however it is unfair and exploitative when consumers pay for what was not consumed. Therefore, we instituted a **class action lawsuit** against the Eko and Ikeja distribution companies for and on behalf of the unmetered Customers who have been arbitrarily subjected to inflated estimated billing over the years. The matter is currently handled by Hon. Justice A. M. Lawal of the Lagos High Court in Suit No. LD/1630GCM/2017. In addition, to ensure a solution is reached on metering consumers quicker, EiE and PowerUp NG presented a **consultation paper** in response to the call by Nigerian Electricity Regulatory Commission (NERC) on **Adequate and Sustainable Metering and ending Estimated Billing in the Nigerian Electricity Supply Industry (NESI)**. A visible outcome of our advocacy is the recent declaration by NERC in **issuing regulations for meter service providers (MSP)** which would licence organisations willing to work as MSPs in partnership with the DISCOs.



ELECTRICITY TOWN HALL MEETING

Bringing Ikeja Electric (IKEDC) Closer To You

Thursday, December 14, 2017 | 10am
Excellence Hotel, Ogba, Lagos

 **Come with Your Bill & Concerns!!!**

#ElectricityTHM

 08095476620  powerupnigeria@gmail.com

— Convener: — — Supported by: —

SPECIAL REPORT – AGGREGATING NOISES TO VOICES





Five Demands

Transparency in all tiers of government, Security, Cost of Government, Social Justice & Corruption, Power

Eight Locations

Lagos, Abuja, Ibadan, Uyo, Port-Harcourt, Enugu, Benin and London

The People Speak with #OneVoice!

On Tuesday, January 31st 2017, pop icon and EiE's ever active #RSVP Ambassador Innocent '2Baba' Idibia shared on Facebook live *"the people have hoped for a better Nigeria since 1999 but things are not getting any better for the majority. We are still where we are – poor and desperate. I will no longer be quiet."* Due to the groaning and yearning of citizens, 2Baba requested citizens send their complaints via **SMS and social media** and declared a **protest** for February 6. Between Tuesday, January 31st and Saturday February 4th, we received several responses that painted a picture of hardship across the country. We received over 300 text messages and compiled 137 of them into 5 demands namely:

1. Transparency in all tiers of government
2. Security
3. Cost of Government
4. Social Justice & Corruption
5. Power

EiE was at the forefront of engaging and mobilizing citizens on join the protest. 2Baba was under immense pressure from the Police HQ and politicians to cancel the march due to intelligence reports that some miscreants were planning to hijack the protest and cause violence. 2Baba eventually pulled out of the planned march but EiE continued to **mobilize and**

engage stakeholders and the protest took place as planned.

EiE made its non-partisan stance clear with the hashtag **#IStandWithNigeria**. EiE has a track record of galvanizing popular participation in holding governments accountable, through the **#EnoughisEnough protests in 2010** that led to the handover of power to Goodluck Jonathan; **#OccupyNigeria in 2012** that forced the government to scale back on plans to increase fuel pump prices, setting a new high for citizen engagement and mobilization; the **#OurNASS protests in 2013** calling for accountability in the National

Assembly that has continued with the **#OpenNASS** campaign. We have also continued to demand that Mr. President deliver on his promise to **#BringBackOurGirls**. We continue to educate citizens to occupy the Office of the Citizen and hold governments accountable to deliver on good governance.

On **February 6, 2017**, citizens took to the streets of Lagos, Abuja, Ibadan, Uyo, Port-Harcourt, Enugu, Benin and London to protest the failings of the Buhari-led administration. The compendium of issues citizens faced was evident with the turn-out in each location and the amplification on social media. Notable persons joined the protests. In Lagos, Comedian Seyi Law, Charles Oputa (Charley Boy), Sahara Reporters publisher Yele Sowore and in Abuja Aisha Yesufu, Chidi Odinkalu among others. The media coverage in the

*"The people have hoped for a better Nigeria since 1999 but things are not getting any better for the majority. We are still where we are – poor and desperate. I will no longer be quiet."
- Innocent Idibia (2Baba)*

history of recent protests in Nigeria was widespread and arguably second only to the #OccupyNigeria protests in 2012. Acting President Yemi Osinbajo responded immediately to the yearnings stating **we hear you loud and clear!**

Constitution 101 – Steady Progress to Help Citizens Access and Understand the Constitution

In 2016, EiE stepped up its drive to simplify the Nigerian constitution i.e break down legal terms into layman’s English. The aim of this is to make it easier for Nigerians to understand how government works and their role as citizens. After working with 6 volunteer lawyers on the 1st draft of the stripped-down version, we worked with Constitutional Rights Awareness and Liberty Initiative (CRALI) in 2017 in validating the **111-page draft and translating the text into the 3 major languages – Hausa, Igbo and Yoruba.**

The process was painstakingly done by the network of law and language experts in CRALI’s pool. This also included reviews by scholars and professionals in the different languages to ensure the final document was going to be largely acceptable irrespective of some peculiarities and variations in the languages. We are working assiduously to ensure a portion focused on citizens rights and responsibilities and the basics of governance as enshrined in the Constitution is published and distributed in the coming year.

#NoNGOBill – Draconian Law to stifle Civil Societies

#NoNGOBill


The year ended nearly the same way it started for us at EiE – on the street!

This time it was to say no to the *Non-Governmental Organization Regulatory Commission of Nigeria (Establishment) Bill, 2016* sponsored by the Deputy Majority Leader of the House of Representatives Umar Buba Jubril representing Lokoja/Kogi Federal Constituency. This is not the 1st time a law or legislation has been proposed to stifle the voice of NGOs and citizens at large. However, NGOs came together to aggregate their voices to eliminate once and for all this repeated occurrence. EiE mobilized and educated citizens on the gaps in the proposed law and the inadvertent result of creating an administrative bottleneck to operations.

We leveraged our partners and **#OfficeOfTheCitizen radio programs** to discuss the details and impact of the bill, met with other NGOs to draft a **memorandum for the public hearing** and finally **galvanised support via social media and marched** with other NGOs to the National Assembly on the day of the public hearing on December 13th. There is no doubt that some fraudulent NGOs exist, but our position is that the National Assembly should effectively oversee the current laws / regulations which fall under the purview of different government agencies for better implementation and enforcement.

SHINE YOUR EYE
IS GAINING NEW GROUNDS
AND HAS A NEW LOOK!



90 

Blogposts & Weekly
Reviews were published on
www.shineyoureya.org.

Shine Your Eye (SYE) was built by **mysociety** in 2014, a UK-based organization that builds technology platforms to facilitate citizen engagement. SYE is an SMS and web platform that facilitates engagement with National Assembly members and other elected officials. The SMS component provides phone numbers of National Assembly members via the user's polling unit (PU) number which is sent to the SMS short code **20050**. After 3 years, SYE's website was updated and given a cleaner look and feel with a layout that facilitates easy navigation of the website. The new features implemented include - sending feedback through the contact form created; easy access to Senatorial Districts and Federal Constituencies; sharing lawmakers' details (specific pages) on social media platforms (Facebook and Twitter); embedding Youtube videos on the homepage and enabling website users to view upcoming events on the homepage.

Over **40 blogposts** on governance-related issues were published on the website. Also, 5 newspapers are reviewed weekly and shared with EiE's database to keep citizens abreast of the major highlights in relation to federal government, state government and the legislature. These highlights were also designed into IEC materials with over 40 of such uploaded to the website. In line with the target audience of EiE - tech savvy Nigerians within the ages of 18 - 35, SYE leveraged on the power of social media to communicate its advocacy messages and activities on its twitter handle - @NGShineYourEye.

SYE established a relationship with *Tracka*, a BudgIT project to promote transparency and accountability in the execution of Constituency Projects in Nigeria. Contact details of elected representatives were included in Tracka's 2017 publication on constituency projects in its **20 focus states**. The objective is to encourage citizens to engage their reps to perform their oversight functions effectively and ensure the proper execution of allocated constituency projects. SYE has also partnered with *Budeshi*, a Public and Private Development Centre (PPDC) project for open public contracting and procurement in Nigeria.

DIGGING DEEPER: NEW OFFICE SPACE, BETTER WORKING CONDITIONS AND THINKING SUSTAINABILITY

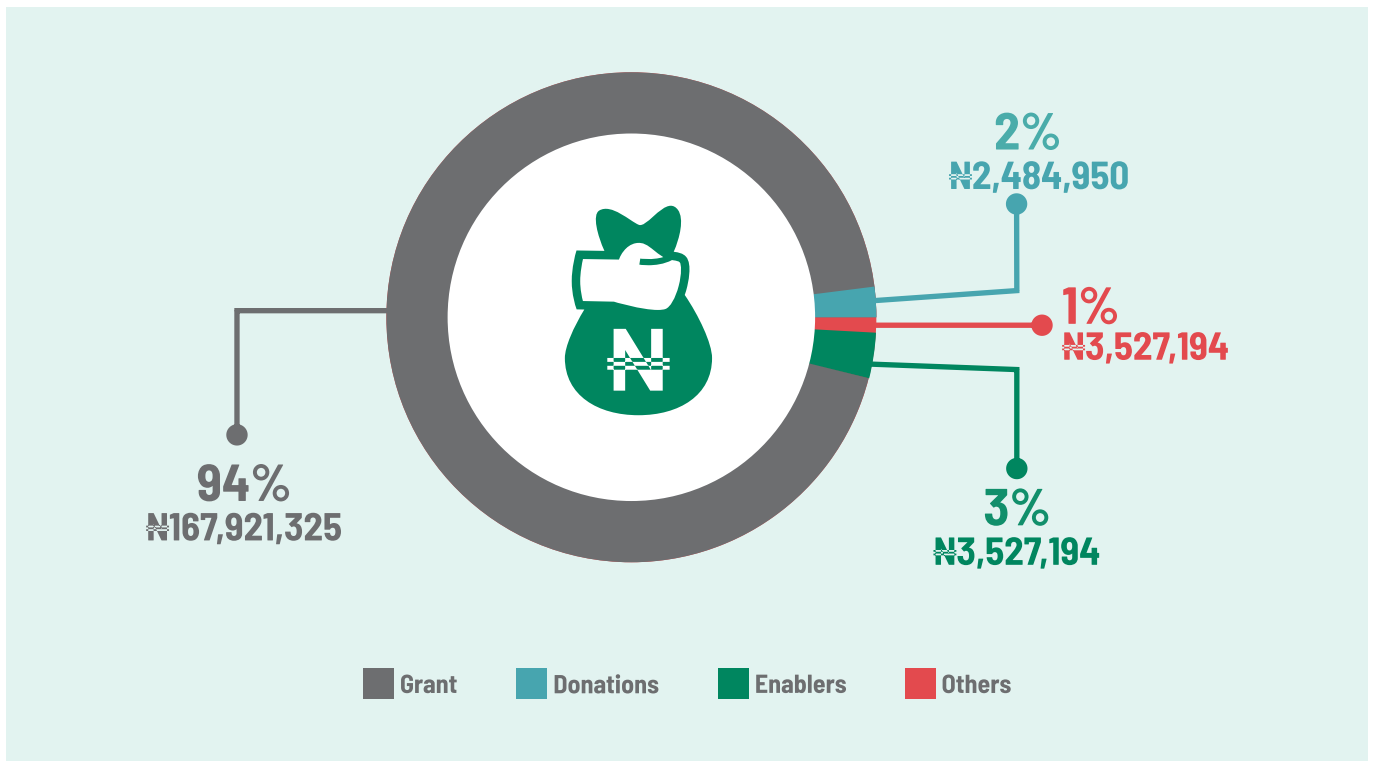


EiE began operations in January 2011 with grants from Omidyar Network and the MacArthur Foundation. It was formally registered in July 2012. In its 7 years as an organisation, EiE has been managed by an average of 4 to 7 staff members, yet its impact has been felt in Nigeria and in the West African sub-region. Set up as the next step from two citizens' protests in 2010 on our missing President, killings in Jos and fuel scarcity; EiE started as a loose network of individuals and organisations and grew into a structured organisation. The protests - March 16th to the National Assembly and April 13th to the Lagos State Governor - were organized primarily via email, SMS, Twitter, Blackberry Messenger and Facebook. It was the beginning of what would be EiE's heavy reliance on technology as a tool of education, engagement and mobilization.

Technology no doubt aids our work however, **people** remain EiE's most significant resource. We spent Q4 reviewing our human resource processes and procedures and we are in a better position to hire for fit and pay current staff accordingly based on a competitive pay-scale. In Q1 2018, we would conclude the re-engineering process by recruiting and onboarding key personnel in our media and programs teams as we approach the 2019 elections. Resting on this was the need to move into a bigger space to ensure the working environment is more conducive. In October, we left our location in the heart of Ikeja for a more central location - Gbagada, Lagos. This was a much-needed change as the team had grown from 6 at the end of 2016 to 10 full time staff at the end of 2017.

Sustainability for an organisation focused on governance issues cannot be overemphasized and it is critical to keep our work immune from donors' changing priorities. Our aim in cultivating **enablers** - individuals who pledge to support our work monthly - did not yield the required results. EiE's inflows mainly come from grants from international and local donors, however as the space shrinks and gets more competitive, we thought about generating additional revenue by providing a co-working space in our new office space. While our objective is to support newly established non-profits trying to find their feet, we are also looking at SMEs needing business correspondence or presence for short meetings and activities. Rent will not be paid by the occupants, but services provided such as uninterrupted power, internet and other administrative/ logistics costs incurred will be billed. We are also planning a fundraising event to help push out our message and raise funds for our **#RSVP** and **#OfficeOfTheCitizen** campaigns at this crucial time in the political space.

Financial Report



Supporting EiE

Supporting our work will go a long way to ensure that citizens are empowered with information to make demands that drive the consistent supply of good governance. We can not do this alone. Promoting a culture of good governance and public accountability is **NOT** the work of a select group of people - it is for **ALL** of us.



to do so as well. Indeed, this is what the *Office of the Citizen* is all about. Just a voice on any issue can be amplified into a million voices. As we continue to build an army of Nigerians who understand the power they have as citizens and believe in our work, we remain dedicated to our mission until we build the Nigeria of our dreams.

We revamped and updated our volunteer network knowing quite well that *volunteers do good work*. EiE supports issues of interest/concern to citizens which is why we showcase citizens doing great work in their communities and encourage others

We are grateful to all our volunteers, ambassadors, enablers and donors (both in-cash and in-kind) for believing in our work. We will continue to *light a candle as we curse the darkness* and hope more Nigerians join us on this journey.



Promoting Citizen Engagement, Good Governance & Public Accountability in Nigeria